

"To help keep with CDC guidelines Potter Park Zoo must keep the zoo under a certain amount of guests. To do so we have implemented a system where only a certain number of people can come in at one time. By using a zoo pass, you will have to take the chance that we are at capacity when you come to the zoo. Please bring your Potter Park Zoo pass to the admission booth and show the zoo employee. If all of our time slots are full we will ask that you wait for the next available time slot. If the time slot still has openings, we will then allow you and your household into the zoo free. The only way to guarantee access into the zoo for a certain time is by purchasing tickets online but this makes your zoo pass invalid (you cannot buy tickets online and then show admissions your zoo pass to get a refund). Thank you for your cooperation during this time."